

MCBH Family Housing ADVOCATES are available to provide assistance and support to all residents of PPV Housing who have an unsatisfactory or unresolved dispute with Ohana Military Communities (OMC)/Hunt.

As part of your Tenant Bill of Rights, the Dispute Resolution Process (DRP) ensures eligible Service Members and their families living in PPV housing are guaranteed a prompt and fair resolution for housing issues.

There are two components to the DRP:

(1) Informal DRP and (2) Formal DRP

Start by contacting OMC/Hunt so they can take steps to properly resolve your housing issue through this informal process. If OMC/Hunt does not resolve the issue through the Informal DRP to your satisfaction, you can contact a Family Housing ADVOCATE, inform them of your unresolved issue, and to complete a form to initiate the Formal DRP.

Advocates can be reached at (808) 257-4201 or (808) 257-4200 and are available at the Family Housing Office, MCBH Kaneohe Bay at 1571 Lawrence Road, **1st floor**.

